

Current Program: _____

Are you completing the program online?

- Yes, I am completing the entire program online.
 Yes, but I am completing some courses online and some in school.
 No, I am taking courses online.

Please check the box that best reflects your opinion and experience at this school.

ADMISSIONS	Strongly Agree	Agree	Disagree	Strongly Disagree
1. A school representative accurately provided me with all of the necessary facts and details about the school before I enrolled.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. All tuition costs and student charges (such as books, fees, tools, etc.) were explained to me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. I was able to make an informed decision to enroll based on the information provided to me during the admissions process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. My decision to enroll was solely my own and made without pressure from the school.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Did you receive a copy of the school catalog (a hard copy or electronic document that describes the school, its programs, policies and procedures) before you enrolled?	Yes:	<input type="checkbox"/>	No:	<input type="checkbox"/>
6. Did you receive a copy of the enrollment agreement that was signed by you and a school official?	Yes:	<input type="checkbox"/>	No:	<input type="checkbox"/>
FINANCIAL AID	Strongly Agree	Agree	Disagree	Strongly Disagree
7. The financial aid representative provided me with accurate information that helped me make an informed decision regarding the affordability of school.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. I was able to make an informed decision about the affordability of school without persuasion from the financial aid representative.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. (If you have a student loan): The school explained the amount of my loan.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. (If you have student loan): The school explained my loan repayment responsibilities (e.g. frequency of payment and amount per payment).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ACADEMIC PROGRESS	Strongly Agree	Agree	Disagree	Strongly Disagree
11. The school's grading policy is explained clearly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The school's grading policy is applied fairly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The school's attendance policy is explained clearly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The school follows its published attendance policy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The school reports my academic progress (grades and attendance) to me at regular intervals.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
STUDENT SERVICES	Strongly Agree	Agree	Disagree	Strongly Disagree
16. The school made me aware of services (academic advising and tutoring) that are available to assist me when I have questions about my educational training.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. The school made me aware of services that can assist me if I have issues that affect my ability to attend school and complete the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The school made me aware of services that it provides to help me get a job after I graduate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The school follows its published procedure for handling student concerns/complaints.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FACULTY	Strongly Agree	Agree	Disagree	Strongly Disagree
20. Instructors are interested in my individual progress throughout the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. Instructors seem knowledgeable about subject areas they are teaching.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22. Instructors appear to be trained to teach.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23. Instructors answer questions in an understandable way.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PLEASE COMPLETE ALL PAGES OF THIS SURVEY

FACULTY	Strongly Agree	Agree	Disagree	Strongly Disagree
24. Instructors have a positive attitude and treat all students fairly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25. Instructors make class interesting.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LIBRARY/LEARNING RESOURCE SYSTEM (LRS)	Strongly Agree	Agree	Disagree	Strongly Disagree
26. The school provided an adequate orientation on how to use the library/LRS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27. There is a dedicated staff person that oversees the library/LRS materials, and someone is available to help me when I have questions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. The library/LRS is useful for completing required assignments.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29. The library/LRS materials are available during and beyond classroom hours.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FACILITY	Strongly Agree	Agree	Disagree	Strongly Disagree
30. The physical facilities (overall building) are adequately maintained.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31. The classrooms are adequately maintained.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32. The laboratories are adequately maintained.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRAINING EQUIPMENT	Strongly Agree	Agree	Disagree	Strongly Disagree
33. There is sufficient time for hands-on training and practicing on the equipment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34. The training equipment is sufficient in quantity.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35. The training equipment is sufficiently up-to-date and kept in good repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OVERALL EDUCATIONAL EXPERIENCE	Strongly Agree	Agree	Disagree	Strongly Disagree
36. I feel good about my decision to attend this school.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37. I would recommend this school to a friend (assuming my friend was interested in this type of training).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DISTANCE EDUCATION	Strongly Agree	Agree	Disagree	Strongly Disagree
38. The school assessed my ability to learn in an online environment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
39. The catalog provided me with enough information about the distance education program requirements (e.g. tools/equipment needed, types of assignments, etc.).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
40. The catalog provided me with enough information about the delivery of online instruction (e.g. class participation, submitting assignments, lecture format, etc.).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
41. Faculty and staff respond in a timely manner to my questions and concerns, both academic and administrative.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

42. What do you expect to do when you complete your training program? (You may choose more than one answer)

- Go to work in an occupation for which my training has prepared me.
- Continue my education in this same occupational area.
- Seek employment in an occupation not related to this training program.
- Continue my education in an occupational area different from this training program.

Other:

COMMENTS (OPTIONAL)

Please use this space to elaborate on any of your answers to the survey questions, include suggestions to improve the school, or provide any additional comments/concerns about your overall experience at the institution.

Thank you for completing this survey.